Position: Judicial Services Operations Assistant	Employment Regime: Seconded/Contracted	Post Category: Assistant Level AL-1
Ref. number: 0206	Location: The Hague, the Netherlands	Availability: 15 June 2026
Component/Department/Unit Kosovo Specialist Chambers/ Immediate Office of the Registrar	Security Clearance Level: EU SECRET or equivalent	

#### Reporting Line:

The Registry Operations Assistant reports to the Judicial Services Associate Operations Officer.

## Main Tasks and Responsibilities:

- As requested by the Judicial Services Associate Operations Officer, in consultation with the Deputy Registrar, to provide logistical support, Albanian language and administrative support for Registry wide operations;
- To provide translation and consecutive interpretation assistance for sensitive Registry operations;
- To provide logistical and operational support to the Witness Protection and Support Office Team, as needed, including escorting witnesses, and planning for and managing their practical needs;
- To travel on missions of varying lengths of time, sometimes on short notice, and provide administration and operational support during missions;
- To undertake any other related tasks as requested by the Line Manager.

### **Essential Qualifications and Experience:**

- A level of secondary education attested by a diploma AND
  - A minimum of ten (10) years of relevant professional experience, after having fulfilled the education requirements.

### Specification of Education and Experience

- Knowledge of and fluency in the Albanian language;
- Very good interpersonal and communication skills in English, both written and oral;
- Willingness and ability to work flexible hours;
- Computer skills in MS Office applications (Excel, Word, PowerPoint, Access) and proven experience in input of data and maintenance of database in a court environment;
- Ability to act with utmost discretion and maintain confidentiality;
- Valid driving license of minimum category B;
- Ability to work productively in a fast-paced, team-oriented environment and produce accurate work under pressure and in difficult circumstances;
- Ability to establish and maintain effective and constructive working relationships with people of different national and/or cultural backgrounds with respect for diversity;
- Demonstrated gender awareness and sensitivity; ability to promote an inclusive working environment and integrate a gender perspective into tasks and responsibilities.

# Desirable

- Work experience in a conflict or post conflict context and/or in a security sensitive environment:
- Good understanding of the political, cultural and security situation of the Balkans, in particular Kosovo.