

Position: Information Technology (IT) Security System Administrator	Employment Regime: Seconded/Contracted	Post Category: Assistant Level AL-1
Ref. number: 184	Location: The Hague, the Netherlands	Availability: ASAP
Component/Department/Unit: Kosovo Specialist Chambers/ Division of Administration/ Information Technology Services Unit	Security Clearance Level: EU SECRET or equivalent	Open to Contributing Third States: Yes

Reporting Line:

The Information Technology (IT) Security System Administrator reports to the System Network Engineer.

Main Tasks and Responsibilities:

- To perform routine security monitoring of the Information and Communication Technologies (ICT) network and to verify periodically the security posture of IT systems;
- To detect and investigate anomalies, IT events and incidents on the internal and external networks, and IT infrastructure;
- To participate in IT security and forensic investigations, and recommend/implement remedial measures;
- To ensure the working and effectiveness of the Security information and event management (SIEM) and other security tooling in place;
- To perform IT and network security administration;
- To assist in the design, implementation, maintenance and continuous improvement of a secure networking and IT infrastructure environment;
- To monitor, administer, troubleshoot, augment and patch network components and other IT infrastructure to ensure uninterrupted and secure services;
- To identify and flag problems arising from recurring, systematic or procedural defects concerning the networks and IT infrastructure, and to subsequently initiate action to resolve them;
- To review contracts and organizational policies for the procurement of ICT or IT-related services;
- To liaise and cooperate with the IT/Information Security Officer on IT Security issues, also with external cyber security providers for threat intelligence, incident support and assessments/tests;
- To undertake any other related tasks as requested by the Line Managers.

Essential Qualifications and Experience:

- A level of secondary education attested by a diploma
- AND
- A minimum of ten (10) years of relevant professional experience, after having fulfilled the education requirements.

Specification of Education and Experience

- At least eight (8) years of experience with IT operations in an IT environment using a broad range of IT technologies including virtualization, switching, storage, optimization, management systems, security systems;
- Technical training in Network security and/or IT security;
- At least four (4) years of experience in the use of Splunk,
- Knowledge of Wireshark, Python or PowerShell, and building use cases;
- Knowledge of network protocols, firewalling, log analysis and Windows technology;

- Ability to perform routine administration tasks to patch systems, change firewall rules and adapt technical policies;
- Ability to work productively in a fast-paced, team-oriented environment and produce accurate work under pressure and in difficult circumstances;
- Ability to establish and maintain effective and constructive working relationships with people of different national and/or cultural backgrounds with respect for diversity;
- Demonstrated gender awareness and sensitivity; ability to promote an inclusive working environment and integrate a gender perspective into tasks and responsibilities.

Desirable

- Certifications in Splunk, incident response, penetration testing, SOC analysis, Windows server, VMware, or Cisco networking;
- International experience, particularly in an international organization or a hybrid court system;
- Affinity with streaming and broadcasting environments.