

<b>Position:</b> Information Technology (IT) Security System Administrator	<b>Employment Regime:</b> Seconded/Contracted	<b>Post Category:</b> Assistant Level AL-1
<b>Ref. number:</b> 184	<b>Location:</b> The Hague, the Netherlands	<b>Availability:</b> ASAP
<b>Component/Department/Unit:</b> Kosovo Specialist Chambers/ Division of Administration/ Information Technology Services Unit	<b>Security Clearance Level:</b> EU SECRET or equivalent	<b>Open to Contributing Third States:</b> Yes

### Reporting Line:

The Information Technology (IT) Security System Administrator reports to the Systems and Networks Officer.

### Main Tasks and Responsibilities:

- To monitor, administer, troubleshoot, and patch on-prem & cloud infrastructure & network components to ensure uninterrupted and secure services including court session support;
- To participate in IT operations;
- To assist in implementing security and hygiene measures such as backups, updates and patches;
- To identify and flag problems arising from recurring, systematic or procedural defects concerning the networks and IT infrastructure, and subsequently initiating action to resolve them;
- To ensure the functionality of a log collector and other security tooling in place;
- Perform user, IT and network security administration;
- To assist in IT security and forensic investigations, and recommend/implement remedial measures;
- To liaise with the Cyber/IT Security Officer in the Information Technology Services Unit on incident support and assessments/tests;
- To undertake any other related tasks as requested by the Line Managers.

### Essential Qualifications and Experience:

- A level of secondary education attested by a diploma.
- AND
- After having fulfilled education requirements, a minimum of ten (10) years of relevant professional experience.

### Specification of Education and Experience

- At least five (5) years of experience with IT operations in an IT environment with using a broad range of IT technologies including virtualization, switching, storage, optimization, management systems, security systems;
- Technical training in Network security and/or IT security and/or application security;
- Knowledge of network protocols, PowerShell, log analysis, Windows technology, and firewalling;
- Ability to perform routine administration tasks to patch systems, change firewall rules and adapt technical policies;
- Ability to work productively in a fast-paced, team-oriented environment and produce accurate work under pressure and in difficult circumstances;
- Ability to establish and maintain effective and constructive working relationships with people of different national and/or cultural backgrounds with respect for diversity;
- Demonstrated gender awareness and sensitivity, ability to promote an inclusive working environment and integrate a gender perspective into tasks and responsibilities.

#### Desirable

- Certifications in Splunk, incident response, Windows server, VMware, and/or Cisco networking;
- Affinity with streaming & broadcasting environments;
- Knowledge of Wireshark, Splunk, Python, Bash, Microsoft 365, Linux;
- International experience, particularly in an international organization or a hybrid court system;
- Knowledge of the functioning of the EU and in particular CSDP missions;
- Understanding of the political, cultural, and security situation of the Balkans, in particular Kosovo.