Position: Language Services Officer (Team Leader)

Employment Regime: Seconded/Contracted

Post Category: Management Level ML-1

Ref. number: 520

Location: The Hague, the Netherlands

Availability: ASAP

Component/Department/Unit: Specialist Prosecutor’s Office/Legal and Case Management Unit/Language Support Team

Security Clearance Level: EU SECRET or equivalent

Open to Contributing Third States: Yes

Reporting Line:

The Language Services Officer (Team Leader) reports to the Deputy Specialist Prosecutor through the Senior Legal Advisor.

Main Tasks and Responsibilities:

- To provide supervision and management of the staff of the Specialist Prosecutor’s Office (SPO) Language Support Team, in providing high quality interpretation/translation and language assistance to the SPO operational staff in fulfilment of the SPO mandate;
- In consultation with the Trial Teams and Legal Advisory Team, to prioritise and assign tasks to the SPO language staff or external agencies/consultants, as appropriate, acting as a Task Manager for all the external language support;
- To implement document and task tracking protocols to deliver translations to the requested level of revision on time and to the required international criminal justice standards;
- To carry out document revision into the mother tongue and to undertake specific translation or interpretation assignments, as needed;
- To implement, maintain and ensure compliance with the translation protocols and procedures adopted by the SPO and the Specialist Chambers and Registry (SCR);
- To coordinate closely with the SCR Language Services Unit on behalf of the SPO;
- To assist in the procurement and contract management of consultants, agencies or institutions providing external language support;
- To ensure continuous translation and interpretation support in the SPO operations and field missions;
- To undertake any other related tasks as requested by the Line Managers.

Essential Qualifications and Experience:

- Successful completion of University studies of at least three (3) years attested by a diploma OR a qualification in the National Qualifications Framework which is equivalent to level 6 in the European Qualifications Framework OR a qualification of the first cycle under the framework of qualifications of the European Higher Education Area e.g. Bachelor's degree.

AND

- A minimum of ten (10) years of relevant professional experience, after having fulfilled the education requirements, out of which a minimum three (3) years of management experience.

Specification of Education and Experience

- The above mentioned University degree must be in at least one of the following fields of expertise: Translation, Terminology, Social Sciences or other related university studies;
- A minimum of ten (10) years of experience as an Interpreter/Translator or Reviser, of which at least three (3) years in an international criminal or hybrid tribunal or international organisation missions;
- Proven progressive experience in supervising and managing teams providing language services;
- Experience in managing contracts for the provision of language support services;
- Knowledge of legal terminology, including criminal and/or civil law;
- Professional proficiency in English, Albanian and/or Serbian;
• Demonstrated sound judgement;
• Ability to work productively in a fast-paced, team-oriented environment and produce accurate work under pressure and in difficult circumstances;
• Ability to establish and maintain effective and constructive working relationships with people of different national and/or cultural backgrounds with respect for diversity.

Desirable
• Accredited Translator/Interpreter;
• Experience in the use of the Albanian and/or Serbian languages in Albanian or Serbian speaking areas;
• International experience, particularly in crisis areas with multi-national and international organisations;
• Good understanding of the political, cultural and security situation of the Balkans, in particular Albania and Kosovo;
• Substantial knowledge of the functioning of the EU and in particular CSDP Missions.