

<b>Position:</b> Intern within the Information Technology Services Unit (Network Engineering)	<b>Employment Regime:</b> Internship	
<b>Ref. number:</b> I-2020-0011.2	<b>Location:</b> The Hague, the Netherlands	<b>Availability:</b> 11 January 2021
<b>Component/Department/Unit:</b> Kosovo Specialist Chambers/ Division of Administration/ Information Technology Services Unit	<b>Security Clearance Level:</b> No Personnel Security Clearance is needed - Police record required	<b>Open to Contributing Third States:</b> Yes

The Information Technology Services Unit (ITSU) provides all judicial and administrative application, including the AV courtroom & broadcast technology. ITSU is one of the largest Units in budget, staffing, procurement and contract management.

**Reporting Line:**

The Intern reports to the Head of Information Technology Services Unit.

**Main Tasks and Responsibilities:**

- To support the Information Technology Services Unit in modelling and strengthening its technical IT operations/processes;
- To assist in improving the IT universe and to identify issues and correlations, also strengthening security;
- To research (hybrid) cloud solutions for ITSU services;
- To design, build or improve new and existing IT services such as video conferencing, SIEM, zero trust and mobile working;
- To perform any other related tasks as requested by the supervisor.

**Essential Qualifications and Experience:**

- An undergraduate or postgraduate, who is currently enrolled at University or has recently graduated from University, or a professional who has graduated from University and will use the experience of the internship for further studies or research/writing in an area related to the work of the Kosovo Specialist Chambers and Specialist Prosecutor’s Office;
- Excellent communication skills coupled with high-level proficiency in oral and written English;
- Well-organised and able to multi-task;
- Proficient in Microsoft Office applications;
- Multicultural understanding.

**Desirable Qualifications and Experience:**

- A completion of a minimum of three (3) years of studies corresponding to a Bachelor’s degree with a specialisation in IT or any other related area;
- International experience.