**QUESTIONS AND ANSWERS**

**KSCR/PROC/2021-2023/0802 - Supply and delivery of server connectivity hardware to the Kosovo Specialist Chambers (KSC)**

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| **QUESTIONS** | **ANSWERS** |
| 1. In the Budget Breakdown, you ask for Maintenance and support prices for the first, second, third and fourth year. Are you going to give one order for all four years at once, and want an invoice pro year or are you give a separate order each year?
 | A separate order will be issued each year. |
| 1. Which feature pack do you need for the Cisco C9500-48Y4C switch (item 2)?

You can choose between the DNA Advantage and the DNA Essentials. | DNA ESSENTIALS |
| 1. For how many years (3, 5 and 7 years) do you need the DNA subscription contract (for item C9500-48Y4C and SPT00M301000123). 1 year subscription is not possible?
 | 3 years |
| 1. The C3850-NM-4-10G is End-of Sale per 30 April 2022. Is it allowed to offer refurbished?
 | It may be refurbished. |
| 1. Can you specify what kind of maintenance and support contract (item ST8000NE001 and C9K-PWR-650WAC-R/2) you need? Such as response time, service window, on-site support etc.
 | The same as for the device C9500. |